



**ASSOCIATION
DE LA CONSTRUCTION
DU QUÉBEC**



INSTITUTIONAL • COMMERCIAL • INDUSTRIAL • RESIDENTIAL



OUR MISSION

- Foster the growth of construction companies through development of innovative management tools and provision of networking, training and market-development activities.
- Promote novel practices in construction, occupational health & safety, technology innovations and sustainable building.
- Represent, as bargaining agent, employers working in the institutional-commercial and industrial (IC/I) sectors.
- Defend the interests of construction contractors before government and socio-economic authorities in Québec and the rest of Canada.

OUR VALUES

The ACQ's values guide its day-to-day operations. All ACQ employees commit to adopting best business practices at all times, in compliance with legislation, standards and codes in effect, and in harmony with the company's values:

- INTEGRITY
- PROFESSIONALISM
- COLLABORATION
- RESPECT

▶ THE ASSOCIATION DE LA CONSTRUCTION DU QUÉBEC IS:

- **A MAJOR PLAYER**
The largest employer association in the Québec construction industry.
- **NEARLY 6,000 MEMBERS**
General and specialized contractors, professionals and suppliers, all well known in their respective regions and having earned the trust of their customers.
- **A MULTI-SECTOR ASSOCIATION**
Products and services meeting the needs of all types of contractors (institutional-commercial, industrial and residential sectors).
- **DECISION MAKERS**
Company owners who are seasoned managers.
- **A TRUSTWORTHY ORGANIZATION**
The bargaining agent for more than 17,000 employers in the IC/I sectors since 1989.
- **PROVINCIAL REACH AND INFLUENCE**
Well established in some fifteen cities in Québec via its 10 regional associations.
- **RECOGNIZED EXPERTISE**
Labour relations and workplace health & safety consultants along with expert lawyers, providing personalized consulting services.
- **CUSTOM RESIDENTIAL GUARANTEE PLANS**
Guarantee plans for residential buildings not covered under the compulsory plan (condominiums, converted buildings, rental properties, renovation work) and a consulting service available to residential contractors.
- **A WIDE RANGE OF NETWORKING ACTIVITIES**
The ACQ Annual Convention, Construction Days in the affiliated ACQ regional associations, golf tourneys and other activities attract hundreds of participants each year.



**ASSOCIATION
DE LA CONSTRUCTION
DU QUÉBEC**



EXCLUSIVE BENEFITS for network members

• NO CHARGE

- Licence bond required by the RBQ and the GCR
- Legal counsel
- Construction consulting services for all contractors (IC/I and residential sectors)
- Online plans room containing more than 3,500 projects submitted annually via Module C
- Membership in the Canadian Construction Association (CCA)

• PREFERENTIAL RATE

- Diversified training, geared toward practice
- RBQ licence training program for contractors
- Services for residential contractors
- Module C, a Web-based tool for managing bids and shop drawings
- Payroll management services
- Insurance plans

• AND MORE...

- Financial incentives for training via the ACQ Training Mutual
- Gold Seal program as well as all other services offered by the CCA
- 52% savings on your CNESST contributions via the ACQ Prevention Mutual
- Discounts on purchases through our partners
- Networking activities
- Construire magazine
- Contract templates (CCDC, CCA)
- General course on construction site health & safety leading to issuance of an ASP Construction card



TRAINING

As a contractor, you know how important training is when it comes to staying competitive and retaining your best employees. The ACQ makes a wide range of training available to you to improve your performance. From building science to company management, our programs provide practical tools for managers, workers and administrative staff in your company. Plus, residential contractors have access to training custom-developed to meet their needs.

+ than **425**
training activities
provided per year

- Course calendars built around your busy daily schedule
- Short-duration courses geared toward practice
- Training available all across Québec
- Experienced instructors who understand your day-to-day reality
- Continuing training adapted to the construction industry

PROJECT MANAGEMENT

Managing construction sites and projects requires versatility and multiple skill sets. Our project management training helps construction projects proceed smoothly.

COMPANY MANAGEMENT

Training on company management touches on human resources, financial health of the company, and other administrative aspects. The training content is specific to the construction industry.

SUSTAINABLE DEVELOPMENT

The ACQ promotes sustainable-development practices. Integrated building design, Novoclimat 2.0, and building information modeling (BIM) are among the training topics that enable contractors to start on the road to sustainability.

LEGAL ASPECTS

The construction industry is highly regulated. Dense calls for tenders, restrictive contracts and complex legal procedures are part of a reality that builders deal with all the time. Fortunately, the ACQ has training modules available to demystify these legal aspects.

BUILDING SCIENCE

Proper execution of construction work is a core concern in company operations. With leading-edge knowledge of building science, contractors and their employees can work more efficiently and avoid all manner of errors.

HEALTH AND SAFETY

When it comes to health and safety, prevention is the most effective means of avoiding the human and financial costs of work accidents. These training courses are aimed at employees who must secure or renew the mandatory certifications.

RBQ Licence

As a future construction contractor, you are required to hold a licence from the Régie du bâtiment du Québec (RBQ). The ACQ provides training programs that exempt you from having to sit for the RBQ qualification exams.

- Day, evening and weekend schedules that take your time management into account
- Courses geared toward practice, recognized by the RBQ
- Quality teaching materials
- Classrooms equipped with state-of-the-art technology

• RECOGNIZED PROGRAMS

- Construction Company Administration
- Site and Project Management
- Workplace Health & Safety Management
- Execution of Construction Work for Buildings of All Types and Buildings Covered by a Guarantee Plan (licences 1.1.1, 1.1.2, 1.2 and 1.3)



+ than \$230 M
available for employee
skills upgrading

Employee skills upgrading

The Training Fund a fund constituted from hourly employer contributions, ensures skills upgrading and development for companies' onsite workers. Our promotional officers support employers throughout the process, from needs identification to implementation of training that meets their specific requirements.

- For more competent workers
- For improved competitiveness
- For reduced losses (in time, materials, etc.)

• WHEN IS IT TIME TO UPGRADE?

Familiarizing employees with new technology, using new materials or processes, or simply developing versatility or bringing workers' skills up to date—there are several good reasons to proceed with upgrading activities. Even better, the cost of training is covered by the Fonds de formation, and training can be provided directly in the workplace.

• UPGRADING ACTIVITIES

Updates to the Québec Construction Code • Anti-seismic protection measures
Natural gas / propane qualification • Welding • Brazing • Forklift operation
Boom lift / aerial platform • Management of work crews • Plans and drawings
Awareness training on integrating women into work crews • And more!



MODULE C

Module C is a user-friendly, secure cloud-computing solution that lets you search for new business opportunities as well as track projects simply and efficiently, for improved productivity. Designed in collaboration with various construction industry stakeholders, Module C is a tool that simplifies the day-to-day work of searching for projects, following up with your business partners, and managing your construction projects.

+ than 3,500
public and private
projects per year

- Easily find thousands of business opportunities
- Simplify management of bid submissions for your partners
- Easily track your shop drawings approval process
- Centralize your documents in a single location
- Enjoy unlimited data storage for your project documents

PROJECT DIRECTORY

A plans room specifically designed to enable contractors and suppliers to access one of Québec's largest databanks of construction project calls for tenders.

3 h
work saved
on average per bid

INVITATIONS MANAGEMENT

A one-stop service that lets general contractors create, distribute and manage their bid processes by providing access to plans, estimates and addenda only for selected contractors.

SHOP DRAWINGS

A collaborative space for contractors and professionals for the submission, viewing, annotation and approval of shop drawings.

Module C ACQ						
MEMBERS PROJECT						Project summary
Project number	Title	Client	Region	City	Submissions closure of general contractors	Project entry date
MTL-019230	Canalisations souterraines, lot #16 Turcot	Hydro-Québec (HQ)	Métropolitaine (Montréal)	Montréal	May 20, 2015 02:00 PM	April 20, 2015
MBF-019058	#888829-Construction du pavillon Napoléon-Gauthier	Commission scolaire des Bois-Francis	Mauricie / Bois-Francis / Lanaudière / Centre-du-Québec	Terrebonne	May 19, 2015 11:00 AM	April 23, 2015
BSR-018805	Nouvelle structure chaussée & drainage Ecole St-Cyprien	C.S. du Fleuve-et-des-Lacs	Bas-Saint-Laurent / Gaspésie / Les Îles	Saint-Cyprien	April 15, 2015 10:00 AM	March 31, 2015
EST-018648	Nouveau centre d'hébergement et soins longue durée	Société québécoise des infrastructures SQI	Estrie	East Angus	May 06, 2015 03:00 PM	March 18, 2015
LAU-019109	Construction de 65 logements	OMNL-Cité Les Trois R	Laval / Laurentides	Saint-Jérôme	May 14, 2015 02:00 PM	May 14, 2015
OUT-019213	# 2015-135 Ville de Gatineau. Réaménagement des terrains de tennis - Parc de l'île	Ville de Gatineau	Outaouais	Gatineau	May 18, 2015 02:00 PM	April 21, 2015
QUE-019095	Réhabilitation de conduits d'aqueduc sans tranchée	Ville de Lévis	Québec	Lévis	May 25, 2015 02:00 PM	May 01, 2015
SLS-019088	UQAC - Réaménagement au pavillon de la santé	Université du Québec Chicoutimi (UQAC)	Saguenay / Lac-Saint-Jean	Saguenay	May 26, 2015 11:00 AM	April 17, 2015
MTG-019412	Climatisation au centre des aînés	Ville de Sorel-Tracy	Montérégie	Sorel-Tracy	May 26, 2015 02:30 PM	May 01, 2015



INTEGRITY PROGRAM

The Integrity program offers an enterprise-tested consulting service, unique in Québec and specifically designed for construction industry companies. The Integrity process implements, consolidates and certifies your ethical business practices in the eyes of prime contractors, your business partners, and customers who want to deal with partners who are recognized for their integrity.

- Promote your commitment to adopting exemplary business practices
- Allow your company to stand out thanks to an independent certification process
- Keep pace with prime contractors' increasingly stringent requirements
- Attract and retain competent resources

• PERSONALIZED GUIDANCE AND SUPPORT

Guidance and support service is available to construction industry companies of all sizes and types who wish to implement the Integrity program. Our team of professionals provides end-to-end implementation assistance, with personalized briefings and follow-up meetings.

• TRAINING SESSIONS

The program includes two training sessions. The first is designed to introduce basic concepts of ethics in organizations and provide a concrete sense of the meaning of ethics in everyday actions. The second aims to equip participants to be able to make ethically defensible decisions as part of their professional duties.

• TOOLKIT

The "Integrity Toolkit" is a turnkey product providing several concrete and easy-to-use tools, including customizable templates (charter of values, code of conduct, gift registry, etc.), explanations of how to complete the templates, and strategies for communicating your commitment to the ACQ Integrity initiative.

• CERTIFICATION

To guarantee implementation of sound business practices and thorough risk-management processes in your company, certification provided by an independent external body is the culmination of your Integrity process and allows you to publicly advertise your commitment.



GUARANTEE PLANS

ACQ Guarantee Plans are available for residential buildings not covered by the mandatory provincial guarantee plan. Whether for construction of a high-rise or rental property, conversion of buildings into condominiums, renovations worth more than \$1,000, or a one-of-a-kind project, we will provide creative solutions adapted to your needs and those of your clients. Do business with a team with more than 30 years of solid expertise in the residential housing field in Québec.

12,500
units covered
in Québec

- Our team of experts will visit your sites, providing advice and anticipating any issues relating to potential corrective work, which is often very expensive
- Comprehensive coverage of deposits paid to the contractor (reimbursement of up to \$50,000 per private portion)
- Coverage for repairs of latent and construction defects
- Execution of non-completed work or corrective work on a private portion
- Fair, efficient and rapid conciliation services in case of dispute, provided by experienced conciliators

• GUARANTEES AVAILABLE

COVERAGE	CONDOMINIUM PROPERTIES + than 4 superimposed private portions	CONVERSION of buildings into condominiums	RENTAL PROPERTIES + than 5 units	RENOVATIONS residential
Deposit-refund coverage	✓ (up to \$50,000)	✓ (up to \$50,000)	✓ (up to \$50,000)	✓ (up to \$30,000)
Correction of apparent defects	✓ (private portion)	✓ (private portion)	✓	✓ (private portion)
Completion of work	✓ (private portion)	✓ (private portion)	✓	✓ (private portion)
Coverage against latent defects	12 months	12 months	12 months	24 months
Coverage against construction defects	5 years	5 years	5 years	5 years

*For full details on the various guarantee plans available, see acqplansdegarantie.com.

• ON-SITE ADVICE

Our site inspectors can guide you throughout construction of your project and provide advice to broaden your knowledge, improve your project, and prevent certain issues, allowing you to save time, energy and money that would otherwise be spent on corrective work.

• CONCILIATION IN CASE OF A DISPUTE

We know that despite good faith and best practices on work sites, difficulties can crop up with any construction project. In the event of a dispute, our team of conciliators, construction experts and agents skilled at negotiating with all types of stakeholders will help you find effective solution avenues.





RESIDENTIAL SERVICES

The ACQ has developed a variety of custom residential services for contractors, providing end-to-end support in their projects: on-site consulting services, support in dealing with the authorities, legal services, guidance and support for delivery of condo units and transfer of administration to the syndicate of co-ownership, and specialized equipment for accurate, construction-specific testing.

- Several complementary services under one roof
- Experts available to travel to your sites to provide advice adapted to your situation
- Access to specialized services and instruments using state-of-the-art technology

• ON-SITE ADVICE

Our inspectors provide assistance throughout your project to help you be proactive. You can consult them any time and ask them to visit your sites when you feel the need. Their expert reports are an excellent tool for managing the quality of your subcontractors' work.

• EXPERT CONSULTING SERVICE

Our experts will visit your sites, using high-tech instruments to take several important measurements (e.g., thermographics, blower-door tests and water-infiltration detection) and ensure construction quality.

• GUIDANCE AND SUPPORT FOR CONDOMINIUM PROJECTS

Our professionals are there to support and guide you through the key steps of your role as temporary property administrator, from transfer of administration to the coming into force of the guarantees. They are also at your disposal to oversee delivery of your units, for buildings with a mandatory or privately administered guarantee plan, and to inform your clients on the proper use and maintenance of their unit.

• SUPPORT TO CONTRACTORS

Our assistance services are available to you for your accreditation, conciliation or arbitration relative to the Garantie de construction résidentielle (GCR), and for any negotiations with manufacturers and subcontractors. We can also assist you with representations before the Régie du bâtiment du Québec (RBQ) and municipal authorities.

• LEGAL-COUNSEL SERVICES

Our legal-counsel services are provided by a lawyer specialized in construction law, for your legal incorporation, termination of a contract, registration of a legal hypothec (mortgage), or any other information.





LEGAL SERVICES

The ACQ Legal and Governmental Affairs division encompasses three departments: Litigation, Legal Counsel, and Government Representation. It contributes to the Coalition Against Construction-Industry Payment Delays (Action Paiement), promotes the ACQ's Integrity program, and continually lobbies the Treasury Board Secretariat, Revenu Québec, the Régie du bâtiment du Québec, Public Works and Government Services Canada, and the various prime contractors in both the public and private sectors.

- Legal representation services free of charge to contractors with declared hours in IC/I for civil and penal proceedings in labour relations and workplace health & safety
- Frontline legal information service available free to ACQ members
- Telephone support to users of the BSDQ (Quebec Bid Depository System)
- Credible representation on companies' needs before government bodies as well as public- and private-sector prime contractors

+ than 2,800
cases opened
every year

LITIGATION

Reserved for employers who have declared hours in the IC/I sectors

Take advantage of free services provided by a lawyer specialized in workplace health & safety and labour relations, who will provide the support you need and represent you before the various judicial bodies. Our team can assist with civil and penal proceedings as well as challenges to labour-relations grievances. Assistance in workplace health & safety is in the area of financing, reparations or challenges in penal proceedings.

LEGAL COUNSEL

Available exclusively to ACQ members

Our team of specialized lawyers keeps all members of the ACQ up to date on legislation, jurisprudence and new regulations affecting the construction industry by means of specialized publications, advanced training, and free telephone consulting.

GOVERNMENT REPRESENTATION

Available exclusively to ACQ members

More than 150 volunteers participate actively in the Association's various bodies. Our numerous committees meet regularly to discuss issues and recommend concrete, modern solutions to industry-specific issues.

Our team also conducts legislative and regulatory monitoring, and produces briefs for submission to the government on all draft legislation and regulations pertaining directly or indirectly to the industry. They regularly intercede with public organizations and prime contractors to encourage competition and development of public procurements.





PREVENTION MUTUALS

LACQ Prevention Mutuals allow companies with good workplace health & safety (WHS) track records to group together and benefit from preferential CNESST contribution rates. In addition to committing to an occupational injury prevention process, the companies improve their WHS performance and realize significant savings, in the thousands of dollars.

- Permanent staff of consultants in your region
- Visits by our experts to your sites
- Customized prevention program development at no charge
- Mutuals specialized in construction
- Classification based on your company's performance for maximum ROI
- Free study of your case at any time

FREE
study of your case

CUSTOMIZED PREVENTION PLAN

Our consultants can visit your work sites to help maximize your WHS performance, develop a custom WHS prevention program for you at no charge, conduct compliance-inspection visits, produce an inspection report, and map out a personalized action plan. With permanent staff in almost all of Québec's regions, we can take rapid action on behalf of your company.

OCCUPATIONAL INJURY MANAGEMENT

Our team of managers assists you with all steps in management of administrative and medical processes following an occupational injury in the company. They provide help writing requests for medical reports, in your discussions with the CNESST, and will actively participate in the process of temporary assignment, reintegration or worker rehabilitation.

DEFENCE AND CONSULTING FUND

The defence and consulting fund covers costs for members of the mutuals who require medical reports or legal representation. You don't need to pay for any expenses; the ACQ handles everything.

52%
average savings on your contributions in past 10 years

POTENTIAL SAVINGS

Amounts saved on CNESST contributions in 2015 by selected members of our prevention mutuals:





LABOUR RELATIONS

For 20 years, the Labour Relations division has represented the 17,000 Québec employers active in institutional-commercial and industrial (IC/I) construction, as the bargaining agent in negotiating collective agreements. Our team of skilled labour-relations consultants can not only guide you through existing legislation, but also advise you on optimum use of the provisions of collective agreements, while helping you prevent potentially costly errors.

- Recognized expertise of our team in construction-industry labour relations
- Consultants available throughout Québec via the regional ACQ offices
- Customized consulting services for your bids in response to IC/I calls for tenders
- Committed consultants, dedicated to your cases

+ than
18,000
calls and visits
made annually

CONSULTING SERVICES

As the collective bargaining agent for the IC/I sectors, our team of consultants is your reference. Our labour-relations specialists will help you find answers to your questions on:

- Interpreting collective agreements
- Interpreting Act R-20 and its attendant regulations
- Conflicts related to building-trades competencies/jurisdictions
- Application of collective agreements on large-project work sites
- Payroll and monthly reporting
- Labour mobility
- Management of disciplinary measures
- Wage claims, grievances, statements of offence

TRAINING

Practical workshops are available free of charge to employers across the province, on payroll management as well as the key rules governing the construction industry.

FREE*

REMEDIES

Our consultants support and guidance in cases of statements of offence, grievances or wage claims brought by the Commission de la construction du Québec (CCQ). They will ascertain the legitimacy of such procedures so as to limit the potential impacts on your company. ACQ members benefit from additional assistance services in cases involving sectors other than IC/I.



WORKPLACE HEALTH & SAFETY

Our team of workplace health & safety (WHS) is active across the province, providing consulting services at no charge to the 17,000 employers in the IC/I sectors. You can benefit from advice in occupational injury management, health and safety in your workplace, a prevention program, and services in interpretation of legislation and regulations. In addition to providing guidance on your CNESST classification and on wage declaration, the ACQ is active on various regulatory review committees, including those for the *Safety Code for the construction industry* and the *Regulation respecting occupational health and safety*.

- Guidance and support in the development of your prevention program
- Team of 40 consultants specialized in WHS available in all regions of Québec to answer your questions
- Preparation of legal defence case files for intervention reports and statements of offence
- Representation of employers on various committees studying modernization of regulatory stipulations

+ than
20,000
site visits to verify
compliance

PREVENTION

Our WHS consultants go directly to your work sites and provide expert advice on prevention to the supervisor on duty. Meetings with a CNESST inspector can also be conducted jointly with the WHS consultants. Permanent staff in almost all of Québec's regions mean that we can take rapid action with your company.

CONSULTING ON OCCUPATIONAL INJURIES

Our team of managers can provide a medical-administrative strategy for you to adopt in managing your occupational injury case files. They can also assist you in interpreting WHS legislation and regulations.

LEGAL DEFENCE

The WHS consultant will perform an audit of the due diligence process with the employer in instances of statements of offence issued by the CNESST. The consultant takes over the contractor's case file and determines all necessary means of limiting the impacts on the company. If the case requires action by a lawyer, it is transferred to the Litigation department; our team of specialized lawyers will handle the court proceedings.





SUSTAINABLE DEVELOPMENT

Our team can provide guidance, support and advice on all issues pertaining to your projects' economic, social and environmental sustainability. We also make it our business to keep you informed of the latest trends and best practices in sustainable construction.

- Ensure your products stand out by offering guarantees of a healthy, innovative and attractive building
- Position your company as a leader in its field
- Realize substantial savings by adopting efficient management practices
- Adapt your services to the growing demand for sustainable construction methods from clients and prime contractors

● CONSULTING SERVICES

Wondering which certification system (LEED, BOMA BEST, Novoclimat 2.0) you should choose for your project? Looking to differentiate your company by offering guarantees of a healthy, innovative and attractive building? We offer consulting services adapted to your needs to guide your decision making.

● IMPLEMENTATION OF A SUSTAINABILITY APPROACH

You want your company to display innovation and, especially, adapt to the emerging context. We're here to help you leverage the positioning opportunities stemming from that context, learn how to manage your risks, and seize the full potential of savings realized through efficiency gains.

● FINANCIAL INCENTIVES

Several financial incentives exist for companies as well as their clients and partners who wish to implement a sustainability-based approach or green construction projects. We can advise you on the best options available to you based on your projects.

● GUIDES AND DOCUMENTATION

Consult our range of resources to stay up to date on the latest trends, best practices and opportunities in the sustainable construction market. They include several guides to best practices in sustainable construction, including CRD waste management and water management, and construction of green roofs.





DOCUMENTATION AND PUBLICATIONS

- **Taux horaires suggérés**

Use this guide to calculate hourly rates for trades in the various Québec construction industry segments and for different types of work, using rate structures developed by the ACQ's economist.

- **Vers le chantier parfait**

This reference work compiles industry-based discussions into more than 350 recommendations for better planning, improved productivity, risk reduction and, most important, more harmonious relations on construction sites.

- **Residential construction**

Extensive documentation including data sheets, technical drawings, information guides, tips and tricks provided by residential contractors has been developed and made available to help contractors improve their work on a daily basis.

- **Payroll and taxes**

Several concrete examples are available to help with preparation of your employees' pay, tax slips, and financial statements. The ACQ also offers you wise advice on employee benefits and travel expense claims.

- **Legal**

Count on our construction law experts to stay on top of legislation, jurisprudence and new regulations affecting the construction industry. Several documents, guides and briefs are available, covering a variety of legal news and topics, including legal hypothecs and rules regarding lobbying.

- **And more**

- BSDQ
- Provincial and regional newsletters
- Activity reports
- Contracts
- Forms (ACC and CCDC)

CONSTRUIRE

Two media platforms keeping you informed of IC/I and residential news

MAGAZINE

The official publication of the ACQ for more than 30 years with a circulation of over 25,500, Construire magazine is published quarterly, and features articles covering all aspects of construction in Québec: materials, site equipment, building techniques, training, projects, new products, plus regular columns on labour relations, workplace health & safety, economics, legal affairs, and information technology.

WEB PORTAL

acqconstruire.com

The acqconstruire.com portal is the site of record for innovative information about the construction industry in Québec, the rest of Canada and around the world. The online complement to Construire magazine, it also features weekly articles written by our editorial team as well as contractors and industry partners, to keep you abreast of all the latest news and views.

Visit the portal daily!



REGIONAL ASSOCIATIONS

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Sainte-Catherine branch

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Sept-Îles branch

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Fax: 418 296-4914

• Outaouais / Ouest du Québec

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Gatineau, QC J8X 3N4
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CONSULTING SERVICES

Workplace health & safety and labour relations

Bas-Saint-Laurent / Gaspésie / Les Îles

Tel.: 418 724-4044
Fax: 418 724-0673

Estrie

Tel.: 819 566-7077
Toll-free: 1 866 893-7077
Fax: 819 566-2440

Granby branch

Tel.: 450 378-4777
Toll-free: 1 866 893-7077
Fax: 450 378-7378

Laval / Laurentides

Tel.: 450 420-9240
Fax: 450 420-9242

Mauricie / Bois-Francs / Lanaudière / Centre-du-Québec

Tel.: 819 840-1286
Toll-free: 1 855 335-4574
Fax: 819 840-1289

Drummondville branch

Tel.: 819 477-1448
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Montérégie

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