



YMCA of Lethbridge

#140, 74 Mauretania RD W
Lethbridge, AB T1J 5L4
403-942-5757
lethbridgeymca.ca

1. General Terms and Conditions:

- 1.1. The YMCA of Lethbridge is a multi-use facility.
- 1.2. The YMCA of Lethbridge reserves the right to cancel or suspend memberships.
- 1.3. YMCA of Lethbridge memberships are non-transferable and membership cards or access tools may not be lent to any other person.
- 1.4. It is the member's responsibility to inform the YMCA of Lethbridge of any changes to their personal information, including but not limited to: bank/financial info, credit card information, mailing address and/or email address.
- 1.5. Joining fees are non-refundable.
- 1.6. All members are required to present a valid membership card for identification when using YMCA of Lethbridge facilities and/or participating in programs. If for any reason members are unable to present a membership card, members MUST provide government-issued photo identification to member services staff to reprint a new card or enter the facility unless their identity has been previously verified in our member database.
- 1.7. The YMCA of Lethbridge shall not be responsible for damages to or destruction of property belonging to or in possession of the member nor for loss or theft of such property.
- 1.8. Members may be held liable for the costs of damages willfully caused while using the facility.
- 1.9. All visitors must follow/obey posted safety signage for the protection of themselves and others.

2. Continuous Pre-Authorized Payments, Fees, Conditions, and Recourses:

- 2.1. Monthly membership fees plus applicable taxes are paid on the 1st of the month.
- 2.2. If a payment is declined, for insufficient funds or any other reason, the YMCA of Lethbridge will put the membership on a deny access basis and will charge a fee of \$40.00 to the account. In order to be reinstated, both the outstanding membership fees and the fee of \$40.00 must be paid by the end of the month. If not, the membership will be canceled. The YMCA of Lethbridge will not be responsible for any costs charged by the client's bank/financial institution.
- 2.3. Members will be notified of fee increases by email 30 days prior to any rate increases.
- 2.4. For more information regarding the collection and use of personal information, please visit our website under 'Info', 'Annual & Financial Reports, Policy Documents, Filings' and 'Privacy Policy'.

3. Membership Cancellation:

- 3.1. YMCA of Lethbridge continuous memberships and pre-authorized payments will not end until a completed YMCA of Lethbridge Membership Hold/Cancellation Form is received. It must be received by the 20th of the month prior to your monthly scheduled payment date to allow for processing time.
- 3.2. In order to receive member pricing, the membership must remain in effect for the duration of any programs for which a participant is enrolled. Should the participant cancel their membership prior to the end of the program, the YMCA of Lethbridge requires the participant to pay the difference between the member and the non-member pricing to continue in the program.
- 3.3. Once payment has been applied to an account, this payment will not be reimbursed. There are no penalties associated with canceling a YMCA of Lethbridge membership.
- 3.4. Any member who chooses to cancel will have to pay another joining fee upon reactivation of a YMCA of Lethbridge membership.

4. Membership Privileges & Responsibilities:

- 4.1. Members have the privilege of temporarily putting their YMCA of Lethbridge membership on hold for a maximum of 2 consecutive months. The hold will always run from the 1st of the month to the last date of the month. (For example: If June 1st is the payment date, the hold would occur from June 1st to June 30th, and then automatically resume on July 1st). YMCA of Lethbridge memberships will not be placed on hold until a completed YMCA of Lethbridge Hold Form is received. In order to process the hold the, form needs to be received no later than the 20th of the month prior to your monthly scheduled payment date.
- 4.2. Membership payments will resume automatically and without notification at the conclusion of the hold period specified by the member.
- 4.3. Each member has the privilege of bringing one non-member on the 25th of each month for "Y-Day". All guests 18 years of age and over must provide valid government-issued photo identification.
- 4.4. Membership privileges are subject to change or cancellation at any time. Notification of changes or cancellations will be posted at the YMCA of Lethbridge Member Services Desk.



- 4.5. As per the YMCA of Lethbridge Code of Conduct, the use of cell phones, cameras or any electronic device to take pictures or record individuals without specific authorization and consent from the YMCA of Lethbridge is prohibited.
 - 4.6. Bags of any kind are not allowed past the changerooms. This means that bags may not be brought into the following areas:
 - 4.6.1. Fitness Floor
 - 4.6.2. Aquatics Deck
 - 4.6.3. Fieldhouse
- 5. YMCA of Lethbridge Code of Conduct**
- 5.1. The YMCA of Lethbridge is dedicated to the growth of all persons in spirit, mind and body, and to their sense of responsibility to each other and the global community. Our five Core values are:
 - 5.1.1. Caring
 - 5.1.2. Respect
 - 5.1.3. Honesty
 - 5.1.4. Responsibility
 - 5.1.5. Inclusiveness
 - 5.2. We trust that all members, participants, and volunteers embody these five core values. To support this, we require all members, participants, and volunteers to adhere to our Code of Conduct which can be found at lethbridgeymca.ca.
- 6. YMCA of Lethbridge Affirmation of Membership Agreement**
- 6.1. I agree to comply with the YMCA of Lethbridge Code of Conduct.
 - 6.2. I hereby authorize the YMCA of Lethbridge to either:
 - 6.2.1. deduct monthly membership fees plus applicable taxes from my bank/financial institution. If choosing this option, please complete the PAD Agreement Form; or,
 - 6.2.2. charge the monthly membership fees to the credit card, Debit Mastercard or Debit Visa Card provided.
 - 6.3. I am aware that the membership fee is on-going and that I am responsible to pay the membership fees regardless of facility use. I understand that I am not entitled to retroactive reimbursement for membership fees for any reason including but not limited to shutdowns due to temporary maintenance, repair, and refurbishment, of equipment and/or facilities.
 - 6.4. I understand that when I reach an age that puts me into a new membership category that I will automatically be renewed into that category and will be charged the corresponding monthly fee for that category.

Thank you for using our facility. If you have any questions/concerns while here please direct them to one of our staff members.