



YMCA of Lethbridge

#140, 74 Mauretania RD W
Lethbridge, AB T1J 5L4
403-942-5757
lethbridgeymca.ca

1. General Terms and Conditions:

- 1.1. The YMCA is a multi-use facility.
- 1.2. Drop-in rates are for the entire day. You are free to leave and return any amount of times within the same day. Please ask for a new stamp before you leave the facility.
- 1.3. The YMCA does not offer any refunds or credits for drop in rates paid once the participant has entered past the main gate.
 - 1.3.1. This includes circumstances when there is a contamination in the pool.
 - 1.3.2. Some special circumstances, other than a contamination, may require a refund or credit, these special circumstances are at the discretion of our leadership team.
- 1.4. The YMCA of Lethbridge reserves the right to cancel or suspend memberships.
- 1.5. YMCA memberships are non-transferable and membership cards or access tools may not be lent to any other person.
- 1.6. It is the member's responsibility to inform the YMCA of any changes to their personal information, including but not limited to, bank/financial info, credit card information, mailing address and/or email address.
- 1.7. Joining fees are non-refundable.
- 1.8. All members are required to present a valid membership card for identification when using YMCA facilities and/or participating in programs. If for any reason members are unable to present a membership card, members MUST provide government issued photo ID to member services staff to reprint a new card OR enter the facility.
- 1.9. The YMCA shall not be responsible for damages to or destruction of property belonging to or in possession of the member nor for loss or theft of such property.
- 1.10. Members may be held liable for the costs of damages willfully caused while using the facility.

2. Continuous Pre-Authorized Payments, Fees, Conditions, and Recourses:

- 2.1. I hereby authorize the YMCA of Lethbridge to deduct monthly membership fees plus applicable taxes from my bank/financial institution OR credit card (Visa or MasterCard or Amex) OR Debit credit card (Debit Mastercard or Debit Visa).
- 2.2. Members will be notified of fee increases by email with a 30 days minimum notice.
- 2.3. I am aware that I am responsible for payment of continuous, pre-authorized payments regardless of facility use and am not entitled to retroactive reimbursement for membership fees for any reason. Membership fees are also not refunded or reduced due to temporary maintenance, repair, and refurbishment, of equipment and/or facilities.
- 2.4. I understand that when I reach an age that puts me into a new membership category that I will automatically be renewed into that category and will be charged the corresponding monthly fee for that category.
- 2.5. If a payment is declined, for insufficient funds or any other reason, the YMCA will cancel the membership. The monthly fee and the NSF fee of \$40.00 is to be paid within 30 days. This must be paid in full prior to restarting a YMCA membership. The YMCA will not be responsible for any costs charged by the client's bank/financial institution.
- 2.6. I have certain recourse rights if any debit does not comply with this agreement. For example, I have the right to receive reimbursement for any Pre-Authorized payment that is not authorized or is inconsistent with the terms of this agreement. To obtain more information on my recourse rights, I will contact my financial institution.
- 2.7. For more information regarding the collection and use of Payment and Personal information, please visit our website lethbridgeymca.ca.

3. Membership Cancellation:

- 3.1. YMCA Continuous Memberships and Pre-Authorized Payments will not expire until a completed YMCA Membership Cancellation Form is received by the 20th of the month prior to your monthly scheduled payment date.
- 3.2. Once a payment has been applied to an account, this payment will not be reimbursed. There are no penalties or fees associated with cancelling a YMCA membership.
- 3.3. Any member who chooses to cancel will have to pay the joining fee upon renewal of a YMCA membership.

4. Limitations of Liability

- 4.1. While YMCA staff and instructors make every reasonable effort to minimize exposure to known risks, the YMCA recommends that you consult with your physician before participating in any YMCA program and/or using any YMCA equipment or facilities.
- 4.2. Neither the YMCA nor its staff, instructors or volunteers are licensed medical care providers and have no expertise in determining the effect of any specific program such as an exercise program, or equipment on a medical condition.
- 4.3. You understand and agree that in registering for a YMCA program and/or using any YMCA fitness equipment or facilities, you may be involved in physical activity and that with any physical activity there is a risk of injury. By participating in



YMCA programs and/or using any YMCA fitness equipment or facilities, you agree that you are participating voluntarily and do so at your own risk and you agree to fully release the YMCA and its officers, directors, agents, staff, instructors, and volunteers from all claims or lawsuits for any injuries, death, property damage or theft, losses, or any other liability of any kind, arising directly or indirectly out of your participation in YMCA programs and/or use of any YMCA fitness equipment or facilities.

5. Membership/User Privileges:

- 5.1. Members have the privilege of temporarily putting their YMCA membership on hold, twice per anniversary year, for a minimum of 1 month to a maximum of 2 consecutive months. From date of payment pulled to the next payment date (1st of the month), (example: June 1st is the payment date it would go June 1st to July 1st and then automatically resume).
- 5.2. Membership payments will resume automatically and without notification at the conclusion of the hold period specified by the member.
- 5.3. Each member has the privilege of bringing one non-member on the 25th of each month for "Y-Day". All guests over 18 must provide valid government photo identification.
- 5.4. Membership privileges are subject to change or cancellation at any time. Notification of changes or cancellation will be posted at the YMCA Member Services Desk.

6. Membership Etiquette:

- 6.1. Please remember to always wipe down equipment with sanitizing wipes provided after each use.
- 6.2. Please keep cell phones out of sight in all change rooms and washrooms for the privacy of all users. This will not be tolerated for any reason.
- 6.3. No photography or video is permitted within the facility.
- 6.4. Strength and conditioning Dress Code: Must wear clean indoor running shoes with non-marking black soles. No barefoot, socks, or sandals permitted. Workout clothing to be worn on weight floor (I.e athletic shirt, athletic tank top, athletic pants, athletic shorts, etc.), No shirtless members permitted. Please refrain from wearing offensive logos on hats, shirts, or pants. Attire (clothing) must be clean and odor free.
- 6.5. Pool Dress Code: Clothes being worn in the pool may not be the same as the clothes worn upon entrance to the facility. Please refrain from wearing offensive logos on hats, shirts, or pants.
- 6.6. Facility Dress Code: Must wear clean indoor running shoes. No barefoot, socks, or sandals permitted. No shirtless members permitted. Please refrain from wearing offensive logos on hats, shirts, or pants. Attire (clothing) must be clean and odor free.
- 6.7. Do not drop or slam your weights and always put your weights away when you are done. Please do not loiter on equipment.
- 6.8. Bags of any kind are not allowed past the changerooms. This includes:
 - 6.8.1. Fitness Floor
 - 6.8.2. Aquatics Deck
 - 6.8.3. Fieldhouse

7. YMCA Code of Conduct, Anti-Harassment, and Anti-Bullying Policy

- 7.1. The YMCA is shared experience for everyone to enjoy. Members are responsible for their personal conduct. At its sole discretion, the YMCA reserves the right to suspend or cancel a membership, without refund, for inappropriate behavior or failure to comply with our Code of Conduct and/or Etiquette policies.
- 7.2. All Members/Users must follow the YMCA 5 Core Values while using the facility:
 - Caring
 - Respect
 - Inclusiveness
 - Responsibility
 - Honesty

Thank you for using our facility. If you have any questions/concerns while here please direct them to one of our staff members or yellow shirt duty managers.