

Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

<b>Name of Center:</b> Raisin' Em Up Early Learning Center	<b>Enrollment:</b> 40	<b>License ID:</b> 20181
<b>Street:</b> 607 Park St	<b>City:</b> Donnellson	<b>IA Zip Code:</b> 52625
<b>Mailing Address:</b> PO Box 159		<b>County:</b> Lee
<b>Mailing City:</b> Donnellson	<b>IA Zip Code:</b> 52625	
<b>Director's Name:</b> Sarah Tweedy	<b>Center Phone Number:</b> 319-470-4351	
<b>On-Site Supervisors:</b> Laura McDowell and Nichole Loges	<b>E-Mail Address:</b> stweedy@hotmail.com	

**Date of Complaint:** 04-25-2019 **Date of Visit:** 04-26-2019

- Scheduled
  Unannounced
  NA  
 Non-Compliance with Regulations Found
  Compliance with Regulations Found
  NA

**RECOMMENDATION FOR LICENSE**

- NO CHANGES to licensing status recommended  
 PROVISIONAL license from \_\_\_\_\_ to \_\_\_\_\_  
 SUSPENSION of License  
 REVOCATION of License

**Complaint Details:**

- Did this complaint result in a serious injury?  Yes  No  
 Did this complaint result in a death to a child?  Yes  No

**Summary of Complaint:**

J.G was left unsupervised on the bus for an undetermined amount of time.

**Licensing Rules Relevant to the Complaint:**

109.10(10) Recording incidents: Parents shall be notified on the day of the incident involving a child that includes:Minor injuries.Minor changes in health status.Minor behavioral concerns.Incidents resulting in injury to a child.Shall be verbally notified immediately when there is:A serious injury to a child.An incident resulting in significant change in health status.An incident includes child being involved in inappropriate, sexually acting out behavior.A WRITTEN report, fully documenting every incident, shall be provided to the parent or authorized person. This should be completed by staff that witnessed the incident and retained in child file.Serious injuries and deaths must be reported to the Department within 24 hours.

109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

**Inspection Findings:**

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The determination of this complaint was made based upon employee interviews. I discussed these allegations with Director Sarah T. and staff member and former on site supervisor Alex H on 4/25/19. These allegations have also been discussed by other DHS personnel. I have visited the center weekly since that time.

109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

Alex H. indicated an incident regarding J.G. (approximately 3 years old) was left unsupervised while being transported from one site to the other site. Alex H. reported Sara T. transported 10 kids to her (violation) from one site to the other. Alex H. reported after the children arrived they went to the restroom and washed their hands. Afterwards, she had the children lay down, and assisted them until all children fell asleep. Alex reported she then realized a child was missing. Alex was not sure the amount of time the child was unsupervised, but it was at least 10 minutes. She then reported this to Laura M., who then contacted Sarah T. at Raisin Em On Up. She stated J.G. stayed on the bus because he had m&ms, and wanted to stay on the bus so he could eat them. Alex H. was not sure if parents were told about this incident or if an incident report was completed.

Bailey J. reported she was aware of 2 occasions where children were left unsupervised on the bus, but did not have specific information.

I asked Sarah T. about this incident. On 5/31/19 Sarah T. reported, "No incident report and no date known. I recall the event happening it would have been between 2015-17. That event never left a child unattended. I dropped children off out of van. I told staff numbers and Laura called me when I was on way back to the other site and said they were missing one child and they knew it was J.G. cause they had his cot laid out. J.G. hated naps and as I thought all kids were out he had leaned over. So, I told Laura I would bring him back after nap time was over. J.G. was never left unattended."

Preschool age children being left alone on the bus was reported by staff on two occasions. Alex H. was aware of 2 incidents and Hayley E. was present during 1 incident where a child was left on the bus unsupervised. Sarah T. admits she left another preschool age child alone on the bus on 1 occasion for "a couple minutes". She denies that J.G. was left unsupervised. However, Alex H. reported she realized J.G. was missing after she had assisted children at nap time until they fell asleep. Reasonable thought suggests it would take a group of children around 10 or more minutes to fall asleep after lying down for nap. A child being forgotten on the bus by a paid professional childcare provider is not reasonable/prudent supervision. Furthermore, this is not an isolated occurrence. The misrepresentation of facts is concerning that if it were to occur again, it would not be reported.

As a result of messages provided to DHS and staff/director report 2 children have been left unsupervised on the childcare bus on two separate occasions. VIOLATION

2. 109.10(10) Recording incidents: Parents shall be notified on the day of the incident involving a child that includes: Minor injuries. Minor changes in health status. Minor behavioral concerns. Incidents resulting in injury to a child. A WRITTEN report, fully documenting every incident, shall be provided to the parent or authorized person. This should be completed by staff that witnessed the incident and retained in child file. Incident reports were not created at the time the incidents occurred. This rule is clear. VIOLATION

#### **Special Notes and Action Required:**

\*Note: If you are the Child Care Center Director and you feel something is unclear or unjustly cited, please contact me (phone 641-684-3951; email jseiber@dhs.state.ia.us) so that we may discuss the issue. If necessary, I can make a notation in your record. You may also send a letter that will be included in your licensing file noting any disagreement you may have with this report. If you have the need for any additional information discussed during my visit, please contact me and I will forward the information to you. Thank you.

\*Note: If you are a member of the general public, there may be additional information contained in the public file. You may contact the DHS Licensing Consultant to inquire.

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A referral for technical assistance was made to your local Child Care Resource and Referral agency for the following reason:

- Safe Sleep Practices
- Emergency Preparedness Planning
- Discipline Strategies
- Other

**Consultant's Signature:**

Jill Seibert

**Date:**

06-11-2019