

Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

<b>Name of Center:</b> Raisin' Em Up Early Learning Center	<b>Enrollment:</b> 40	<b>License ID:</b> 20181
<b>Street:</b> 607 Park St	<b>City:</b> Donnellson	<b>IA Zip Code:</b> 52625
<b>Mailing Address:</b> PO Box 159		<b>County:</b> Lee
<b>Mailing City:</b> Donnellson	<b>IA Zip Code:</b> 52625	
<b>Director's Name:</b> Sarah Tweedy	<b>Center Phone Number:</b> 319-470-4351	
<b>On-Site Supervisors:</b> Laura McDowell and Nichole Loges	<b>E-Mail Address:</b> stweedy@hotmail.com	

**Date of Complaint:** 04-17-2019 **Date of Visit:** 04-17-2019

- Scheduled  Unannounced  NA
- Non-Compliance with Regulations Found  Compliance with Regulations Found  NA

**RECOMMENDATION FOR LICENSE**

- NO CHANGES to licensing status recommended**
- PROVISIONAL license from** \_\_\_\_\_ **to** \_\_\_\_\_
- SUSPENSION of License**
- REVOCATION of License**

**Complaint Details:**

- Did this complaint result in a serious injury?  Yes  No
- Did this complaint result in a death to a child?  Yes  No

**Summary of Complaint:**

Staff have fallen asleep while supervising young children, a one year old child ran out of the infant room to the outdoors near a road, staff are directed by leadership to complete training while supervising infants.

**Licensing Rules Relevant to the Complaint:**

109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

**Inspection Findings:**

The determination of this complaint was based upon employee and Director interviews and independent evidence provided by the DCI.

- 109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

Staff members reported on multiple occasions staff called in sick or parents dropped children off early or with no notice and they were over ratio. Director Sarah T. admits this practice existed, but within the past month it has changed. It is not reasonable to believe staff can provide adequate and safe supervision if ratio is exceeded.

Staff members Kayla D., Amber G., Bailey J, Emily W. and Kelsey K. reported being directed to complete training at work while in ratio during interviews held 4/24-2/26/19.. This made staff

## Iowa Department of Human Services

### CHILD CARE CENTER COMPLAINT

uncomfortable and inhibited their ability to safely supervise children. Sarah T. reported staff were directed to take training while children were napping or while an extra staff was in the room.

The following messages were provided by the DCI. Laura M. messaged Sarah T. stating, "J just ran out of daycare and to road from Kayla...she really can't be with him." When asked about this incident Director Sarah T. reported J was being supervised by his mother, and this was not a center issue. I interviewed staff member Kayla D. who is the mother to J (1 year old). She indicated J was not in her care but her son was in the infant room. She (Kayla) was in another room caring for the older children. Kayla reported J ran out the infant room door, entering the outdoor play area, went through the gate, leaving the outdoor play area and entered the front yard of the center. He then went to the front door of the center. A road is very close by.

On 1/8/2018 Laura M. states in a message, "Sarah is crazy taking kids to movies...do you think safe for B to go?" This indicates the On Site Supervisor is questioning the safety of her own child at the daycare.

On 1/20/2018 Laura M. states in a message, "Is it bad that I am happy someone couldn't make it... I personally think Sarah needs to start planning better."

On 6/5/20108 Laura M. stated in a message, "Omg I fell asleep next to B echo woke me up.:(". She again states, "It isn't funny.....I was so embarrassed.....and just now fell asleep."

On 6/28/18 Laura M. stated to Sarah, "I was working on paperwork and notice J was gone went and found him in the infant room."

In interviews held on 4/24/19, 4/25/19 and 4/26/19. Alisa H., Amber G. and Bailey J. stated staff was directed to complete training while in ratio in the infant room. Kelsey K. indicated she often conducted training while supervising toddlers or preschool age children and while cleaning while children napped. Emily W. and Jordan B. also reiterated this was the expectation. Kayla D. reported the same. She worked in all rooms. Emily W. stated that due to this expectation she was not able to complete Essentials Training. The Director reports Laura, "was the primary one in charge at Raisin' Em Up in 2018. She would only work at other site in my absence, which was not often. She would come to the preschool site on non preschool days for a few hours to work on paperwork."

The Director Sarah T. reported that due to the center having checkpoints in place the program has alleviated the incidents from being more severe and will ensure further incidents do not occur.

Supervision is the primary reason for childcare. Many examples of lack of supervision in this center exist, such as:

- 1) Falling asleep while providing childcare. Sleeping while supervising children is not permissible.
- 2) Staff report a one year old child running outdoors toward the road. Children leaving the room unattended or unnoticed is not safe supervision.
- 3) Directing/allowing staff to safely supervise sleeping infants while completing training is not reasonable.
- 4) Staff report working out of ratio on numerous occasions.
- 5) Preschool age children have been left on the bus on two separate occasions by Sarah T.

The pattern of disregard regarding the expectation of active and close supervision. ---VIOLATION.

#### **Special Notes and Action Required:**

\*Note: If you are the Child Care Center Director and you feel something is unclear or unjustly cited, please contact me (phone 641-684-3951; email jseiber@dhs.state.ia.us ) so that we may discuss the issue. If necessary, I can make a notation in your record. You may also send a letter that will be included in your licensing file noting any disagreement you may have with this report. If you have the need for any additional information discussed during my visit, please contact me and I will forward the information to you. Thank you.

\*Note: If you are a member of the general public, there may be additional information contained in the public file. You may contact the DHS Licensing Consultant to inquire.

**Iowa Department of Human Services**

**CHILD CARE CENTER COMPLAINT**

A referral for technical assistance was made to your local Child Care Resource and Referral agency for the following reason:

- Safe Sleep Practices
- Emergency Preparedness Planning
- Discipline Strategies
- Other

**Consultant's Signature:**

Jill Seibert

**Date:**

06-11-2019