

Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

<b>Name of Center:</b> Raisin' Em Up Early Learning Center	<b>Enrollment:</b> 40	<b>License ID:</b> 20181
<b>Street:</b> 607 Park St	<b>City:</b> Donnellson	<b>IA Zip Code:</b> 52625
<b>Mailing Address:</b> PO Box 159		<b>County:</b> Lee
<b>Mailing City:</b> Donnellson	<b>IA Zip Code:</b> 52625	
<b>Director's Name:</b> Sarah Tweedy	<b>Center Phone Number:</b> 319-470-4351	
<b>On-Site Supervisors:</b> Laura McDowell/ Nichole Loges	<b>E-Mail Address:</b> stweedy@hotmail.com	

**Date of Complaint:** 04-17-2019 **Date of Visit:** 04-17-2019

Scheduled  Unannounced  NA

Non-Compliance with Regulations Found  Compliance with Regulations Found  NA

**RECOMMENDATION FOR LICENSE**

NO CHANGES to licensing status recommended

PROVISIONAL license from \_\_\_\_\_ to \_\_\_\_\_

SUSPENSION of License

REVOCATION of License  
]

**Complaint Details:**

Did this complaint result in a serious injury?  Yes  No

Did this complaint result in a death to a child?  Yes  No

**Summary of Complaint:**

Sarah T. Director transported more than 7 children on a regular basis on the center bus.

**Licensing Rules Relevant to the Complaint:**

109.8(2)f Two adults are present when seven or more children over age three are on the premises. Two adults are present when seven or more children are being transported in one vehicle. One staff for school transportation; only in center-owned vehicle with parent authorization. One additional staff when the center contracts for transportation for seven or more children for non-school related purposes.

**Inspection Findings:**

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The determination of this complaint was based upon employee and Director interviews and independent evidence provided by the DCI.

1. 109.8(2)f Two adults are present when seven or more children over age three are on the premises. Two adults are present when seven or more children are being transported in one vehicle. One staff for school transportation; only in center-owned vehicle with parent authorization. One additional staff when the center contracts for transportation for seven or more children for non-school related purposes.

Staff members Korissa K., Ashley K., Alisa H., Amber G. and Jordan B. reported during interviews held 4/24/19, 4/25/19, 4/26/19 and 4/29/19 that Sarah T. transported 7 or more children from one site to another by herself in the center bus on a regular basis.

Sarah T. admits to transporting 7 or more children alone on a regular basis. Sarah T. reported she did not think this rule applied unless she was transporting children on field trips away from the center.

DHS received corroboration regarding being over ratio while transporting in a message. On 3/2/2018 between Sarah T. and Laura M. Sarah states in a message, "So Hayley says only 8 go back...how many will get off bus? I mean 9."

Children must receive direct supervision when they are being transported, in loading zones, and when they get in and out of vehicles. A head count is essential to ensure that no child is inadvertently left behind in or out of the vehicle. Child deaths in child care have occurred when children were mistakenly left in vehicles, thinking the vehicle was empty.

Director Tweedy transported 7 or more children on a regular basis by herself as evidenced by report of staff and the above noted text message. The Director admits to transporting more than 7 children on many occasions (typically from 1 center to the other center). Sara T. now reports she is no longer transporting 7 or more children alone and will not do so in the future. Until these allegations were brought to her attention in April she reports she was not aware an extra staff was to be present when transporting between sites. She now understands an extra staff must be present on every transport. Sarah T. reports she understood that an extra staff must be present on field trips.--- VIOLATION

**Special Notes and Action Required:**

\*Note: If you are the Child Care Center Director and you feel something is unclear or unjustly cited, please contact me (phone 641-684-3951; email jseiber@dhs.state.ia.us ) so that we may discuss the issue. If necessary, I can make a notation in your record. You may also send a letter that will be included in your licensing file noting any disagreement you may have with this report. If you have the need for any additional information discussed during my visit, please contact me and I will forward the information to you. Thank you.

\*Note: If you are a member of the general public, there may be additional information contained in the public file. You may contact the DHS Licensing Consultant to inquire.

A referral for technical assistance was made to your local Child Care Resource and Referral agency for the following reason:

- Safe Sleep Practices
- Emergency Preparedness Planning
- Discipline Strategies
- Other

**Consultant's Signature:**

Jill Seibert

**Date:**

06-11-2019

