

Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Raisin' Em Up Early Learning Center	Enrollment: 40	License ID: 20181
Street: 607 Park St	City: Donnellson	IA Zip Code: 52625
County: Lee		
Mailing Address: PO Box 159		
Mailing City: Donnellson	IA Zip Code: 52625	
Director's Name: Sarah Tweedy	Center Phone Number: 319-470-4351	
On-Site Supervisors: Laura McDowell and Nichole Loges	E-Mail Address: stweedy@hotmail.com	

Date of Complaint: 04-17-2019 **Date of Visit:** 04-17-2019

Scheduled Unannounced NA

Non-Compliance with Regulations Found Compliance with Regulations Found NA

RECOMMENDATION FOR LICENSE

NO CHANGES to licensing status recommended

PROVISIONAL license from _____ **to** _____

SUSPENSION of License

REVOCATION of License

]

Complaint Details:

Did this complaint result in a serious injury? Yes No

Did this complaint result in a death to a child? Yes No

Summary of Complaint:

A child was inadvertently given 2 doses of Tylenol.

Licensing Rules Relevant to the Complaint:

109.10(3) The center shall have written procedures for dispensing, storage, and authorization, and recording of all prescription and non-prescription medications.

Inspection Findings:

The determination of this complaint was made based upon employee interviews, review of incident reports, training records and independent evidence regarding medication errors in the form of messages provided by the DCI . I discussed these allegations with Director Sarah T. and staff members. I have visited the center weekly since that time.

1. 109.10(3)b For every day an authorization for medication is in effect and child is in attendance, there shall be a notation of administration including the name of medicine, date, time, dosage, given or applied, and the initials of the person administering the medication or the reason the medication was not given.

In the Medication Errors portion of Medication Administration training in Essentials, (which is required training), the training states, "If a child is given the wrong medication IMMEDIATELY call the Poison Control Center at 1-800-222-1222. All errors must be recorded on Child Incident/Injury Report Form. A copy of the form should be provided to child's parent or guardian and the original form should be placed

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in the child's filed. The Child Injury/Incident report form can be found on the IDPH Healthy Childcare Iowa website under "products". A medication incident report form can also be found in Caring for Our Children: Appendix AA

Director Tweedy did not complete Essentials training herself as indicated above in messages between her and Laura M. Essentials training covers medication administration. In February 2018 Sarah stated, "12 hours of training hours". Laura M. states, "What is your password, I will work on it in a.m.". Director Tweedy answers "Lol, idk." Laura responds, "You should get an email." Director Tweedy responds, "For CACFP or other thing".

In September 2018 Laura M. stated, "I will try to get your Essentials done." Staff members Korissa H. and Bailey J., were also aware that Laura M. completed online training requirements for Director Sarah T. According to the DHS Training Registry Director Tweedy did not take medication administration which is a required course until January 2019.

Sarah T. began the training on 1/2/2017 and requirements state the training should have been completed within 90 days. Only after a complaint on a separate issue lodged in December 2018, did Tweedy complete Essentials training requirements in anticipation of a training record review. As the center leaders (Director and On Site Supervisor) it is imperative to have current health and safety trainings.

A child L.M. was given two doses of Tylenol on 1/22/19. In messages between Director Tweedy and Laura M. Sarah states, "double dose of tylenol not too harmful right?" Laura M. replies, "Probably not I would call poison control why?" "Miscommunication and L got 2 doses of Tylenol." Laura M. replies, "Are u gonna call poison control? I don't think big deal but think you should probably verify." Director Tweedy replies, "I sent a message to A and informed her. Do you think that I really need to do that?" Laura replies, "Do u have med record...if not probably need one I can get one ready have Donnie drop off when kids get picked up." Director Tweedy replies, "Idk." Laura M, "Be better to be safe than sorry? Glad you told A." These messages indicate Sarah T. was unsure on how to proceed with medication errors which indicates a lack of training. Director Tweedy has been in the childcare business for 20 years. According to Department of Human Services Training Registry Sarah T. did not take the Medication in Childcare course until January 2019. She began the Essentials training on January 2, 2017 and requirements state the training should have been completed within 90 days. Only after a complaint on a separate issue lodged in December 2018, did Tweedy complete Essentials training requirements in anticipation of a training record review. The incident report indicates staff members Bailey and Hayley both gave the child his 3 p.m. Tylenol dose. This incident also indicates staff did not make notation of medication administration including the name of medicine, date, time, dosage, given or applied, and the initials of the person administering the medication or the reason the medication was not given. Bailey J. did not take Essentials for medication in Child Care until September 10, 2018. She began employment on 2/20/2018 and should have completed this course within 90 days. Hayley E. began employment January 2, 2017 but did not take Essentials for Medication in Child Care until May 10, 2017. Requirements state the training should have been completed in April.

Staff must have accurate and precise information regarding a child's need for medication before administering any medication. Keep all authorizations and medication administration forms on site where the children are located and not in a central record depository in another building. Director Tweedy did not inform poison control as directed, "If a child is given the wrong medication IMMEDIATELY call the Poison Control Center at 1-800-222-1222. "

Parent of child, L.M. indicated Sarah T. told her she called Poison Control. I spoke with Sarah T. regarding this incident. Sarah T. told me she did not call poison control, but thought the parent had. She has since trained staff (March 2019) on medication administration. She reports the center did not have medication errors prior to the on-site supervisor's absence in December 2018.

On at least 2 occasions 1/22/19 and 3/4/19 the center did not utilize the medication administration log when 2 children were given double doses (of Tylenol in one case and Amoxicillin in one case). On 3/4/19 a child was given too much Amoxicillin by an employee at the center. This is addressed in a separate report.

Sarah T. did not take medication administration which is a required course until January 2019. The center did not call poison control as indicated in training. Medication administration and knowledge about caring for children with special health care needs is essential to maintaining the health and safety

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of children with special health care needs. Training on these issues should be completed for all staff within 90 days of start of employment. Had staff followed protocol and utilized the medication administration sheet these mistakes would not have occurred. ---VIOLATION

Special Notes and Action Required:

*Note: If you are the Child Care Center Director and you feel something is unclear or unjustly cited, please contact me (phone 641-684-3951; email jseiber@dhs.state.ia.us) so that we may discuss the issue. If necessary, I can make a notation in your record. You may also send a letter that will be included in your licensing file noting any disagreement you may have with this report. If you have the need for any additional information discussed during my visit, please contact me and I will forward the information to you. Thank you.

*Note: If you are a member of the general public, there may be additional information contained in the public file. You may contact the DHS Licensing Consultant to inquire.

A referral for technical assistance was made to your local Child Care Resource and Referral agency for the following reason:

- Safe Sleep Practices
- Emergency Preparedness Planning
- Discipline Strategies
- Other

Consultant's Signature:

Jill Seibert

Date:

06-12-2019