OUR MISSION

Collaborate with individuals and families to increase capabilities, realize possibilities, and facilitate personal development through resources and support while building resilience within our communities.

OUR VISION

Striving for resilient individuals, families, and sustainable communities.

OUR VALUES

- Integrity
- Empathy
- Respect & Dignity
- Proactive Response
- Collaboration
- Honouring People

BOARD OF DIRECTORS

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This year we said goodbye to staff Robin Turner, Tobey Andersen and Lili Bunce. Thank you for your time, talent, and passion you gave to Sunrise over the past year!
Reflecting back on this past year, Sunrise Community Link has experienced many significant milestones including the completion of our 5 year Strategic Business Plan, the start of the Community Resource Centre (CRC) Hub Initiative in partnership with BowWest Community Resource Centre, new funding relationships, and exciting new partnerships. While our focus has been primarily on the Greater Forest Lawn community, our scope of services and supports this year has far exceeded our geographic boundaries. We continue to balance assisting individuals and families in meeting their basic needs, while also connecting them to programs and services that will address underlying issues of concern for them.

We’ve learned so much from the community members we come in contact with on a daily basis. We know that 30% of community members we serve rely on some type of Alberta Works income, and that the struggle to make ends meet with limited resources is a significant cause of stress and tension within families. This year we saw a 30% increase in requests for housing support and access to our Basic Needs Fund. Singles served by Sunrise rose by 7%, and we saw a massive increase (51%) in requests for advocacy. Families with children remain the dominant demographic served by Sunrise. While the needs of a family may shift as children age, the reality of poverty remains the same. Sunrise works with individuals and families along this journey and supports them with appropriate services and referrals, while answering any questions they may have.

Domestic violence continues to be an issue of concern for community members we serve as we experienced a 41% increase in requests for support to leave a violent home situation. Our Community Advocates work closely with community members to help them find the supports they need. Each month our Advocates processed close to 400 referrals for community members and telephone contact rose significantly by 48% over the previous year.

We took a moment of pause and reflection in late November 2017 with our Board and Staff team to look at all we accomplished in the past 5 years. Our focus on developing new partnerships to address community members’ needs led us to the creation of the Taking Charge!
program in partnership with CanLearn Society and developed with a group of Sunrise community members. We are excited to have secured funding for this program into the next year to run 3 more cohorts thanks to Calgary Learns! Another significant partnership has been with our friends at Action Dignity with the creation of the Greater Forest Lawn Community Connector Initiative. Over the past two and a half years, we have witnessed countless community members take action to address issues important to them, and together we have trained and developed community leaders through regular Community Conversation Circles, and Pay it Forward Community Action Events.

Our goal of enhancing Sunrise Community Link’s profile in the community has been achieved through these partnerships as well as through our work with the Calgary Financial Empowerment Collaborative. Since 2016, Sunrise has led the Taxation and Benefits Community of Practice, made up of 18 community agencies who deliver tax clinics to individuals living on low incomes. We have embedded financial empowerment strategies into the services we provide and currently offer monthly tax clinics and benefits navigation, financial coaching, assistance to families in setting up RESP’s for their children, and two matched savings programs: Sunrise Savings and new this year, the Tax Time Savings Program.

One of the biggest changes we saw over the past 5 years has been with the diversification of funding resources. We went from just over $292,700 in revenue in 2013, to almost $890,000 in 2018, a massive increase of over 203%! We are grateful to the United Way of Calgary, Calgary and Area Child and Family Services, the Calgary Foundation, and many other incredible supporters and donors who have enabled us to address the needs of community members and truly make a difference.

Our volunteers continue to be a shining example of community resilience and pride. This past year, 182 individuals
volunteered 4,498 hours to various projects and events organized by Sunrise Community Link. KMITT, our social enterprise project, is solely supported by talented community volunteers who knit and crochet for the cause of raising awareness of poverty in Calgary. Our volunteer Board of Directors has grown and continues to provide exceptional strategic leadership and visioning for the organization. Thank you to all of those individuals who have generously given their time and talent through their volunteer efforts this year. We couldn’t do this work alone, and our volunteers remain our greatest asset.

While we have faced many exciting times over the past few years, we’ve also faced some hurdles navigating new terrain and finding our footing as we continue our focus of poverty reduction in East Calgary. Our team of dedicated and compassionate staff has worked hard and continues to work hard in supporting individuals and families in need. A huge thank you to these incredible individuals who, without hesitation or reservation, will go above and beyond to make a difference.

To the individuals and families we have the honour of working with, supporting and encouraging; we are continually amazed by your resilience, courage to make change, and desire to move forward in your lives. Thank you for trusting the team of Sunrise Community Link and sharing your lives with us.

While we are encouraged at the past 5 years of progress at Sunrise Community Link, we look to the future with a sense of optimism and hope.

Respectfully submitted,

Martha Fanjoy  
*President*

Lynn Robbins-Junor  
*Vice President*

Shauna Parks MSW, RSW  
*Executive Director*
With the assistance of the Community Advocates, the following Basic Needs Referrals were made for individuals and families in 2017-2018:

<table>
<thead>
<tr>
<th>Service Provided</th>
<th>2017–2018</th>
<th>2016–2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency Food / Baby Essentials</td>
<td>665</td>
<td>2,369</td>
</tr>
<tr>
<td>Food Bank</td>
<td>1,310</td>
<td>1,125</td>
</tr>
<tr>
<td>Advocacy</td>
<td>332</td>
<td>189</td>
</tr>
<tr>
<td>Housing</td>
<td>750</td>
<td>225</td>
</tr>
<tr>
<td>Clothing</td>
<td>258</td>
<td>288</td>
</tr>
<tr>
<td>Employment</td>
<td>37</td>
<td>54</td>
</tr>
<tr>
<td>Health</td>
<td>90</td>
<td>89</td>
</tr>
</tbody>
</table>

This past year, we saw a significant reduction in the number of emergency food hampers we provided due to the new Food Bank Hub created in partnership with the Calgary Food Bank.

“I have been able to cope with life challenges easier with the support I receive from Sunrise. Thank you.”
Sunrise Community Link constantly strives to provide the best service we can to our community members. Community members are the experts in their own lives and experiences, and having their input helps us to improve our programs and services. Four surveys are offered through the year to each community member. A total of 327 surveys were completed for 2017-2018. The following graph represents the outcomes for the full year:

### 2017–2018 CLIENT SATISFACTION SURVEY

- **I know of more resources in the community because of Sunrise Community Link.**
  - Strongly Disagree: 45%
  - Disagree: 41%
  - Neither Agree or Disagree: 24%

- **The information and support I received from Sunrise Community Link helped me to address my concerns.**
  - Strongly Disagree: 41%
  - Disagree: 44%
  - Neither Agree or Disagree: 24%

- **I felt respected at Sunrise Community Link.**
  - Strongly Disagree: 24%
  - Disagree: 48%
  - Neither Agree or Disagree: 28%

- **I am able to meet my household’s basic needs because of the services and supports I received at Sunrise Community Link.**
  - Strongly Disagree: 48%
  - Disagree: 24%
  - Neither Agree or Disagree: 28%

- **I am more stable because of the services and supports I received at Sunrise Community Link.**
  - Strongly Disagree: 28%
  - Disagree: 24%
  - Neither Agree or Disagree: 48%

- **I have social supports where I live (ex: neighbours, extended family, friends, faith groups, other community organizations).**
  - Strongly Disagree: 24%
  - Disagree: 28%
  - Neither Agree or Disagree: 48%

### What, if anything, has changed in your life since coming to Sunrise Community Link?

- **Bad changes:** 12%
- **No changes:** 88%
- **Other changes:** 0%
“My boyfriend and I have been able to use the computer, access to food, phone and enjoy some coffee. My experience here has been delightful. I’m grateful to have these resources here.”

“I have become more independent as well as more outspoken. I have come out of my comfort zone with the encouragement of staff. I have also made some friends and met like-minded people. And I am trying to teach others how to knit and crochet at KMITT group on Thursdays.”

“Sunrise helped me get back on my feet when I was about to get evicted. They provided informative information and resources to do better for myself.”

“I have been able to access resources I wouldn’t otherwise be able to afford. 2017 Christmas was the best for my family because of Sunrise Community Link. We got all our gifts, food and Santa came to our house. Seeing the smile on my kids’ faces was priceless.”
We had 15,643 in-person visits and appointments at our Centre, or various CRC Hub locations during the year, an increase of 37% over the past year!
We served a total of **3,147 individuals and children** at our centre, representing **1,152 unique households**, an increase of **9%** from the previous year.
Community Advocates at Sunrise process, on average, **400 referrals** for individuals and families each month!
9,030 phone calls and emails were received requesting information, support, and referrals for services representing a 48% increase from the previous year.
WHAT WE’VE LEARNED FROM THE PEOPLE WE SERVE

247 Holiday Hampers were provided to a total of 521 individuals, parents and children through our 2017 Holiday Hamper Program, a 23% increase over the previous year!
WHAT WE’VE LEARNED FROM THE PEOPLE WE SERVE

In February 2018, Sunrise Community Link was honoured with a United Way Spirit of Gold Engaging Communities Award, for our work with the Greater Forest Lawn Community Connector Initiative in partnership with Action Dignity!
Sunrise ran a total of 13 programs in 2017-2018 and introduced three new initiatives this past year: the Community Resource Centre (CRC) Hub Initiative, Financial Coaching, and the Tax Time Savings Program.
In 2017, BowWest Community Resource Centre and Sunrise Community Link Resource Centre partnered together on the Community Resource Centre (CRC) Hub Initiative. We worked together to build the foundation for neighbourhood based response, providing relevant and essential services close to home for community members with the goal to provide the right supports, in the right place, at the right time. Through the CRC Hub Initiative, Sunrise was present in 8 different community locations throughout the city of Calgary and supported **520 community members** during the past year.

<table>
<thead>
<tr>
<th>Category</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>New community member files opened</td>
<td>216</td>
</tr>
<tr>
<td>Individuals contained in files</td>
<td>520 (302 adults; 238 children)</td>
</tr>
<tr>
<td>Community member appointments</td>
<td>647</td>
</tr>
<tr>
<td>Families with children</td>
<td>95</td>
</tr>
<tr>
<td>Families without children</td>
<td>27</td>
</tr>
<tr>
<td>Singles</td>
<td>94</td>
</tr>
<tr>
<td>Community members new to social services</td>
<td>9</td>
</tr>
<tr>
<td>Phone calls</td>
<td>1,641</td>
</tr>
<tr>
<td>Emails</td>
<td>828</td>
</tr>
</tbody>
</table>

Our partners had incredible things to say about the work of the Community Advocates in these Hubs:

> “It has been invaluable having this resource right in our school. Many of our school parents have limited access to transportation, making accessing many resources a challenge. Having the Hub right here in our school has eliminated access as a barrier. In addition, the consistency of having the Hub each week on a specific day and time helps the school parents in developing a routine, sense of trust with the Hub personnel and a consistency that they so often desire. Having the Hub has taken some of the burden off of the school in trying to provide supports and services to parents that are often beyond our scope of expertise.”

  - Michelle Harvey, Principal of Vista Heights School

> “This is an excellent initiative that is just beginning to bear full fruit, with significant beneficial opportunities yet to be realized.”

  - Joel Den Haan, St. Andrews Centre

> “Our community members have benefitted from increased accessibility – having community advocates in our space means that residents don’t have the burden of travel when needing to access supports.”

  - Jenn Balderston, Executive Director of Sunalta Community Association
Follow-up surveys conducted with community members who accessed the CRC Hub Initiative reported the following:

<table>
<thead>
<tr>
<th>Percentage</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>87%</td>
<td>87% of community members know about more resources in the community because of their visit with the Community Advocate.</td>
</tr>
<tr>
<td>85%</td>
<td>85% of community members are able to meet their family’s basic needs because of the services and supports they received from the Community Advocate.</td>
</tr>
<tr>
<td>98%</td>
<td>98% of community members have used the information and referrals provided by the Community Advocate.</td>
</tr>
<tr>
<td>75%</td>
<td>75% of community members say their stability has improved because of the services and supports they received from the Community Advocate.</td>
</tr>
</tbody>
</table>

“I witnessed one of the community members participate in the Pay it Forward program. She was in her early teens. She went to a couple waiting at the bus stop and gave them money for the bus. I wanted to cry because this program is teaching our young people how to be good community members.”
CATALINA’S STORY

Catalina was referred to the CRC Hub by another community agency. She was living in a shelter with her four children for a few months, when she was prioritized into a housing unit very close to our Marlborough Park CRC Hub location.

Catalina had come into the hub one morning with a translator because she did not speak any English. Her translator was able to advocate on her behalf and she informed the Community Advocate about Catalina’s situation as best she could. She explained that Catalina was living in Calgary under a refugee status and was hoping to become a permanent resident here in Canada. She wanted to provide her children with a better life, higher education, and give them opportunities she didn’t have in her life growing up.

It was not easy for Catalina to live in the shelter and not know the language, but she was ecstatic when she was able to move to a private home. Catalina needed furniture. The Community Advocate was able to provide her family with mattress referrals to Sleep Country and a furniture referral to furnish their new home that they were so proud to call their own. Catalina needed food. The Community Advocate completed a food bank hamper, and then the family was set to begin their new journey.

In the weeks going forward, Catalina was able to enroll her children of in the school walking distance from the home. She started going to the library. She attended group meetings, where others alike, would practice their English-speaking skills.

One day, Catalina dropped into our Hub to speak with the Community Advocate she first worked with. She brought in her resume and asked if the Advocate could take a look at it and assist her in revamping the details. She was seeking employment but was nervous her resume was not what employers were looking for. The Community Advocate was overjoyed to see Catalina’s English language capacity had grown immensely! They worked on her resume together, provided her with a list of websites where she could look for employment, and spent time helping her understand how to navigate it.

After a few months had passed, the Community Advocate received an email from Catalina requesting a food hamper. Catalina explained that she sent out the resume that she and the Advocate worked on and was able to find work at a local hotel. In a matter of months, a busy mom of four children was able to situate her kids in school, learn to speak English by practicing at the library, and gain full-time employment.

She said to the Community Advocate: “I think this will be one of the last food hampers I order”.

(name changed to protect the identity of the individual)
Through the Calgary Financial Empowerment Collaborative and the City of Calgary’s “Enough for All” Poverty Reduction Strategy, Sunrise has been instrumental in embedding financial empowerment strategies into our day-to-day work with community members since 2015. Through our unique combination of assisting community members in meeting their basic needs, as well as offering financial empowerment opportunities like matched savings programs, Tax Clinics, Financial Coaching and help to open up RESP’s, we are making our mark in reducing poverty in the city of Calgary, one family at a time.

SUNRISE $AVINGS

23 Sunrise Savings participants graduated from the program last year and 13 are currently enrolled and actively saving money each month. Participants in this past year saved a total of $6,720.00 during their time in the program, a 19% increase over the previous year!

Some of the assets participants purchased over the past couple of years include education savings for a child, post-secondary education, an emergency savings fund (Tax-Free Savings Account), computers, medical equipment and household furniture.

Sunrise Savings participants shared their experience of the program:

“This program motivated me to save and share the information with classmates at school.”

“I feel more confident than before regarding saving money.”

“Very, very helpful especially when I felt hopeless.”

“I appreciated the inclusiveness and... cultural differences with the group.”

“I learned more about loans, credit, and trying to budget.”

“I’m so glad and thankful for this program. I am now more knowledgeable in managing my budget.”
HENRY’S STORY

Before joining Sunrise Savings, Henry accessed the Basic Needs Fund when he first came to Sunrise Community Link. Henry was extremely stressed during this time because he had been laid off from his job, and was relying on Employment Insurance in order to support his family.

Once the request for his rental arrears was approved through the Basic Needs Fund, Henry was able to better focus on building a sustainable financial future for himself and his family. Henry joined Sunrise Savings in order to learn more about money management and financial literacy skills. He attended all the workshops and saved $20 each month during the program. Henry used his savings and matched contributions towards a Tax-Free Savings Account (TFSA). He wanted to build an emergency fund in order to prevent a situation like before from ever happening again.

Henry is now working full time as a Business Operations Coordinator and is more confident about his financial future after taking Sunrise Savings.

(name changed to protect the identity of the individual)
588 Tax returns were filed at Sunrise for Calgarians living on low incomes by 11 incredible volunteers in partnership with the Community Volunteer Income Tax Program and the Chartered Professional Accountants of Alberta, a 339% increase over the previous year! A total of $226,517.00 in tax refunds were processed for community members through our Tax Clinics this past year!

Sunrise Community Link, in partnership with First Lutheran Church, co-lead the Taxation and Benefits Community of Practice, made up of 18 community organizations assisting people living on low incomes in filing their taxes and accessing government benefits they are entitled to. Together, our Community of Practice filed 8,445 tax returns in 2017, representing over $3.7 million dollars of refunds back into the pockets of people living on low incomes!

This past year, Sunrise developed our very own Government Benefits Guide to support agencies in providing more intensive benefits navigation to community members. In February 2018, we trained over 90 staff and volunteers from various agencies to use the Government Benefits Guide and implement it into their tax clinic work.

We also launched the new Tax Time Savings program, a partnership between ATB Financial, Momentum, Sunrise, First Lutheran Church and Centre for Newcomers, that incentivizes tax filing and encourages people to save their tax return. We look forward to sharing outcomes of this program in our next annual report!

After a follow-up survey completed in early January 2018, community members who filed their tax returns through one of our clinics reported the following:

- 83% feel better about their financial situations after filing their taxes.
- 63% are more confident in managing their finances as a result of filing their taxes.
- 88% reported that filing their taxes had a positive impact on their financial situations.
- 100% reported that filing their taxes at Sunrise was a positive experience.
Community members are grateful for the taxation and benefits support and have said the following:

“I was years behind on my taxes and always worried or anxious about money. Now I feel relieved.”

“After filing 10 years of back tax returns I had not filed, my partner and I received over $18,000 in refunds and a new start.”

TRINA’S STORY
Trina attended a Sunrise Tax Clinic in the summer of 2017 and had 2 years of tax returns filed at that time. She was thrilled to learn that she would be receiving a large refund. Trina used her refund to pay off bills and buy a washer and dryer. She was also able to leave $1,000 in her saving account to use for future needs. Trina was appreciative of the help she received from the volunteer at the Sunrise Tax Clinic. She now has some financial security and can move forward and focus on her future. (name changed to protect the identity of the individual)

REGISTERED EDUCATION SAVINGS PLANS (RESP’S)

123 Registered Education Savings Plans (RESP’s) were opened for children in low-income families through Sunrise. This represents a 262% increase over the previous year!

KIMBERLY’S STORY

After having her taxes filed through a Sunrise Tax Clinic, Kimberly came into the office in December to learn more about RESP’s for her 4 children, including her newest son, just 5 months old at the time. She was proud to take the steps to ensure her children would have access to post-secondary savings after they complete high school.
DOMINICA’S STORY

Dominica met with a Sunrise Community Advocate for a Financial Coaching session earlier in the year. She was a participant in Sunrise Savings who wanted more information about RESPs and building her credit rating.

The Community Advocate was able to assist Dominica to obtain her credit report for free. She had assumed that her credit was really poor, and was looking into obtaining a secured credit card to start rebuilding her credit.

Upon receiving her credit report, Dominica discovered she in fact had good credit. After hearing this news and working through a number of Financial Coaching sessions, Dominica is feeling more confident about her money management skills and her overall credit score.

(name changed to protect the identity of the individual)
$68,092.72 was distributed through the Basic Needs Fund in 2017-2018, an increase of 31% from the previous year! During this year there were 125 distinct applications for the fund, 73 of which were approved. Funds were used to prevent eviction and utility disconnection.

JASMINE’S STORY

Jasmine came to Sunrise at the beginning of June facing an eviction notice from her landlord. As her mother had fallen gravely ill back in her home country, Jasmine was sending money over to cover the medical expenses, and was unable to pay her rent for the month. As a single mother, Jasmine was working hard to make ends meet while supporting her mother’s medical needs back home. Unfortunately, her mother’s health declined and she passed away.

A Community Advocate worked with the Distress Centre to share the cost of Jasmine’s rent. While the Community Advocate attempted to notify the landlord, he did not understand what was happening which led to him to filing legal papers with the court. The Community Advocate wrote a letter to the court explaining the situation and how we were trying to assist Jasmine. The court ruled favourably for Jasmine and we were able to pay her August rent, while the Distress Centre helped cover the July arrears. Jasmine was able to stay in her place for the next month while her daughter looked for work and together built up their savings again.

Seeing Jasmine after the court proceedings, she looked like a different person. She was able to work through the grief experienced through the loss of her mother and built resiliency, which ultimately improved her families’ quality of life.

(name changed to protect the identity of the individual)
766 items were lovingly created by our group of amazing KMITT volunteers including mittens, toques, scarves, slippers, socks, dishcloths, and bags.

Participants have the following to say about their experience with KMITT:

“Even if I am having an awful day, I have a change of heart when I come to KMITT.”

“I started coming to KMITT after my husband passed away. I felt grateful to find a place with so much support.”

“KMITT is my entire social circle. It’s my only chance to come out and hang out with people I care about.”
YVONNE’S STORY

Having faced years of poverty and homelessness, Yvonne doesn’t always see the world in the same way someone else might. She was afraid to talk to people, didn’t trust people she didn’t know, and often felt like an outsider. On her first night attending KMITT, the person who invited her never showed up, so Yvonne was left in a room with total strangers, leaving her to feel terrified. Much to her surprise, however, group of KMITT volunteers treated Yvonne like one of their own from that moment on. “They didn’t treat me like an outsider, which was the first time I felt like that in a really long time.” Since then, KMITT has been an important outlet for Yvonne. “KMITT gave me the courage to go back to work, and because of KMITT I am trying to make friends wherever I go.”

Yvonne’s philosophy is: “You need it, I’ve got it, and it’s yours.” That same philosophy embodies the work of KMITT and the 1:1 model of serving the community. Every Thursday night you’ll see Yvonne knitting up a storm to create beautiful products to help her community, and if you don’t see her, you’ll know she’s there because you’ll very likely hear her joyous bursts of laughter that absolutely light up the room.

Thank you, Yvonne, for your contribution to KMITT through the gift of your time and talent.
Relationships matter, especially when trying to address complex issues related to poverty. So much of what Sunrise does is in partnership with other incredible organizations and supporters in the community. Here’s a snapshot of some of the incredible work we did together with our partners this past year:

- We provided 665 Emergency Food Hampers to individuals and families this past year through our partnership with the Calgary Food Bank. Through the new Food Bank Hub which started July 1, 2017, we gave out 736 hampers, and made an additional 574 referrals to the Calgary Food Bank.
- Through our partnership with the Drop-In Centre’s PICS Program, we provided 990 bus tickets to community members to help them integrate into the community and attend necessary appointments.
- 64 Good Food Boxes were purchased through Sunrise Community Link and our partnership with Community Kitchen’s Program of Calgary.
- 84 haircuts were provided to community members through our partnerships with Addis Ababa Beauty Salon, The National Institute of Wellness and Esthetics, as well as a community volunteer sharing his time and talent, Akram Sabhan.
- Over 600 parents and children took part in our 5th Annual Family Christmas Party in partnership with Hope Mission, a 86% increase from the previous year.
- 49 bikes and 47 helmets were provided to parents and children through the 2017 Bike Program in partnership with the Kiwanis Club of Calgary Chinook, an 11% increase from the previous year.
- 7 Taking Charge participants graduated from the program in the last year. This program is delivered in partnership with our friends at CanLearn Society.
- 142 unique community members used their voices to participate in our monthly Community Conversation Circles in partnership with Action Dignity, a 21% increase over the previous year!
- 308 community members participated in our quarterly Pay it Forward Community Action Events and an estimated 4,500 community members were impacted by thousands of random acts of kindness as a part of the Greater Forest Lawn Community Connector Initiative in partnership with Action Dignity! This was a 35% increase over the previous year!
A huge thank you to our valued partners who have been so supportive in collectively working together to address poverty in the City of Calgary:

12 CSI
2-1-1
Aboriginal Learning Centre
Alberta Animal Rescue Crew Society (AARC’s)
Alberta Park Centennial Garden
Action Dignity
Addis Ababa Beauty Salon
Alex Community Food Centre
Aspen Family and Community Network Society
Albert Park/Radisson Heights Community Association
ATB Financial Forest Lawn
Awo Taan Family Resource Centre
Bow Valley College
BowWest Community Resource Centre
BowBottom Community Coalition Hub
Blue Plate Special
Bromwich & Smith
Café Institute
Calgary Alternative Support Services
Calgary Catholic Immigration Society
Calgary Chamber of Volunteer Organizations
Calgary Drop in Centre
Calgary East Constituency
Calgary Financial Empowerment Collaborative
Calgary Food Bank
Calgary Fort Constituency
Calgary Police Service
Calgary Public Library – Forest Lawn
Calgary Sexual Health Centre
Calgary Vietnamese Women’s Association
Cambrooks College
Canada Revenue Agency – Community Volunteer Income Tax Program
CanLearn Society
Carya
Catholic Family Service
Chartered Professional Accountants of Alberta (CPA)
City of Calgary Community and Neighborhood Services
City of Calgary
Community Kitchens Program of Calgary – Good Food Box
Community Development Learning Initiative
Comrie’s Sports Equipment
Crafty Bee’s
CUPS Health and Education Centre
Distress Centre
Dover Community Association
East Calgary Constituency Office – Robyn Luff
East Calgary Rotary Club
Eastside Victory Outreach
Erin Woods School
Fair Calgary Community Voices
Federation of Calgary Communities
First Lutheran Church
Forest Lawn Club - Boys and Girls Club of Calgary
Forest Lawn Community Association
Forest Lawn High School
Forest Lawn United Church
Fur-Ever Rescue Home
Giant Tiger – Forest Lawn
HG Smith and Associates
HIV Community Link
Hope Mission
Hull Services
Huntington Hills Community Association
Institute of Chartered Accountants of Alberta
Kids up Front
Kiwanis Club of Calgary Chinook
Leftovers Foundation
Litwiniuk and Company
Made by Momma
Making Changes Association – Walk In Closet
Marlborough Park Community Association
Milican Ogden Community Association
Momentum
Money Mentors
Mount Royal University
Mustard Seed
National Institute of Wellness and Esthetics
Native Network Family Resource Centre
Niitsitapi Aboriginal Learning Centre
No Frills Forest Lawn
North Central Family Support Program
Penbrooke Club - Boys and Girls Club of Calgary
Project Warmth Society
Propellus
Prospect
Red Cross
Salopek & Associates
Samaritan Club of Calgary
Sleep Country Canada
Southview Community Association
St. Andrew’s Centre
Sunalta Community Association
TELUS Spark
The Magic of Christmas
The Mustard Seed
The Mustard Seed Neighbour Centre
University of Calgary
Vibrant Communities Calgary
Vista Heights School
Women in Need Society
Women’s Center
Woods Homes
Youth Central
When Mesfin Zenaw heard about Sunrise Community Link Resource Centre years ago, the first thought he had was “what can I do to support people?”

Mesfin runs Addis Ababa Beauty Salon in Forest Lawn, who has been partnered with Sunrise Community Link for the past 3 years providing free haircuts to community members in need. Within one minute of meeting this man, you can tell by his handshake and the way his eyes smile that he is caring and thoughtful.

“I wanted to be a part of it”, Mesfin stated when he first heard about Sunrise and the opportunity to help his community. Mesfin said that since offering free haircuts to Sunrise community members, “people are surprised. They are happy. Some of them cry… a lot of them cry. They appreciate us.” When it comes down to it, Mesfin feels good when he serves others and wants to give back to the community for all the good he has received. Mesfin and his wife Elsa, plan on expanding their giving program at Addis Ababa to cut hair for those who cannot leave their homes, including elderly people in senior homes and hospitals.

While he is cutting hair, Mesfin explains that some of his clients tell him about the help they’ve received with food hampers and clothing from Sunrise. Hearing this makes Mesfin feel that he is one of us, and we certainly believe he is.

Thank you Mesfin and Addis Ababa for your important partnership with Sunrise Community Link and supporting community members in need!
Sunrise Community Link Resource Centre has an amazing group of supporters and donors who recognize the value of the work we are doing with community members and families each day, and give generously to support people in need. We sincerely acknowledge the kindness and generosity of our supporters and donors in 2017-2018:

5 Shades of Grey  
AARCS  
Adjust Your Health  
Addis Ababa Beauty Salon  
Alberta Gaming and Liquor Commission  
Anonymous Donor  
ATB Financial Forest Lawn  
ATCO  
Aussie Rules Foodhouse & Bar  
Alex Community Food Centre  
Benevity  
Blue Plate Special  
Bondar’s Furniture Store  
Butterfield Acres Farm  
Calaway Park  
Calgary and Area Child and Family Services  
Calgary Firefighters Association  
Calgary Foundation  
Calgary Immigrant Education Society  
Calgary Peruvian Community Association  
Calvert Home Mortgage – Charitable Foundation of the Family  
Canada Alberta Job Grant  
Canada Summer Jobs  
Canlan Ice Sports Corp. Great Plains Recreation Facility  
Charlene Wilson  
Charitable Foundation of the Family  
Church of Jesus Christ of Latter-Day Saints (NE)  
City of Calgary - FCSS  
Coast Plaza Hotel & Conference Centre  
COBS Bakery Coventry Hills  
Co-op – Forest Lawn  
Comrie’s Sports and Equipment Bank  
Dave and Marilyn Martin  
Devon Canada Corporation  
Douw Vorster  
Calgary Fire Fighters Association  
Devon Canada Corporation  
Dover Community Association  
Dr. Neetash Patal  
Ecclesiastical Insurance Office  
Eastside Victory Outreach  
Electris Design  
Eric Vibert  
Evelyn Tanaka  
First Book Canada  
Forest Heights Community Association  
Forest Lawn High School  
Giant Tiger – Forest Lawn  
Government of Alberta – Community Initiatives Program  
Heather Inscho  
Holy Batman  
International Avenue BRZ  
Jennifer Diaczun  
John and Robin Galloway  
Kim (Hoan) San  
Leftovers Foundation  
Margaret McCord  
Melrose Café & Bar  
Merv’s No Frills  
Momentum  
North Star Ford Social Committee  
Oscar Jara  
Pacific Hut  
PLC Construction Management Inc.  
Repsol  
Resorts of the Canadian Rockies  
Rexall – Forest Lawn  
Robyn Luff  
Robin Turner  
Rytech – Rudy Yagos  
Sharon Watkins  
Shauna Parks  
Smart $aver  
Sobey’s Forest Lawn  
Stantec Consulting Ltd.  
Sunrise Village Ski and Snowboard Resort  
Susan and Martin Thumwood  
The Sheraton Cavalier Hotel  
Trademark Work Wear  
United Way of Calgary and Area  
West Jet  
Westside Recreation Centre
4,498 volunteer hours were given to Sunrise by 182 committed and passionate individuals, equivalent to over 187 days, a slight increase of 3% from the previous year.

If considered at $15.00 per hour these volunteers provided $67,470.00 worth of time to Sunrise! We sincerely thank you for your time and talent in supporting our work at Sunrise Community Link.

Abdelouhab Fiadh
Akram Sabhan
Adam Hume
Agmad Habib
Ahmoore Min
Aily Vedoya
Alfred (Dusty) Derdall
Alisha Argenault
Alisha Constable
Alison Fox
Alison Locke
Allan Kane
Allisa Park
Andrea Davis
Angel Lowe
Angela Irwin
Annette Lowe
Austin Heinzmeir
Bethel Tesfay
Bev Brooks
Bob Kosko
Brad Paton
Brady Marrell
Brandon Sleeman
Brianna Anggraeni
Bronwyn Bragg
Brooklyn Niemi
Caleb Parks
Cameron Gwynn
Carol Rose
Catherine Mathison
Charlene Wilson
Chelsea Kaupp
Chinda Sivilay
Christina Edwards
Christina Acevedo
CJ James
Clifford McGuire
Corine MacNeil
Daisy Mallick
Darlene McKinnon
Debbie Ardent
Deborah Hess
Deborah Sears
Diane Derksen
Donna Evans
Doris Matthews
Doris Bohnsack
Doug Brooks
Doug Reeh
Douw Vorster
Drayvin Raju
Effat Mohamed
Elizabeth Powder
Emily McMillan
Fraser Flamond
Gary Warnes
Gaylene Poultan
Georgia Peacock
Georgia Schultz
Gerry Desroches
Gordon Lawlor
Grace Tessman
Greg Greekas
Guy Carrier
Hannah Coderre
Harleen Gill
Hasib Ullah
Heide MacAlister
Huiying Liau
Ian Lakins
Irma Roberts
Isabelle Desbiens
Jack Oke
Jam Marie Antoniette
Macaraeg
Jamie Brooks
Jamie Grassby
Jane Hlady
Jasper Buckskin
Jeff Lowe
Jenna Marrell
Jennifer Diaczun
Jennifer Landsiedel
Jessica Wu
Jilleen Kosko
Joanell Shykora
John Couto
Jovita Antonio
Joy Beauchamp
Juanita Goloueke
Judy Hrabinsky
Kamiya Parmar
<table>
<thead>
<tr>
<th>Kayleigh Pearce</th>
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<th>Sandy Bissell</th>
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<td>Saroeun Cheam</td>
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<td>Sergii Volodarskyi</td>
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<td>Larry Wu</td>
<td>Nale Poromon</td>
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<td>Stan Dmytruk</td>
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<td>Thanusha Veeraperuman</td>
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<td>Nicole Olsen</td>
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<td>Nyadak Koang</td>
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<td>Lynn Robbins-Junor</td>
<td>Patricia Chaudry</td>
<td>Tuyet Tran</td>
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<td>Ruper Ong</td>
<td>Yvonne Sieben</td>
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<td>Megan Kinsella</td>
<td>Ryan Costello</td>
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<td>Megbow Boukr</td>
<td>Ryley Richards</td>
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</tr>
<tr>
<td>Melanie Dyke</td>
<td>Samantha Enz</td>
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### SUNRISE COMMUNITY LINK RESOURCE CENTRE SOCIETY
#### STATEMENT OF OPERATIONS (AUDITED)

FOR THE YEAR ENDED MARCH 31, 2018

<table>
<thead>
<tr>
<th>Revenue/Expenses</th>
<th>Total 2018</th>
<th>Total 2017</th>
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<tbody>
<tr>
<td><strong>Revenue</strong></td>
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<tr>
<td>Other grants</td>
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<td>CFS grant</td>
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<td>Casino contrib.</td>
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<td>Donations</td>
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<td>Fundraising</td>
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<td>Insurance</td>
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<td>Sale of goods</td>
<td>97</td>
<td>69</td>
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<tr>
<td><strong>Total</strong></td>
<td>888,038</td>
<td>649,318</td>
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<tr>
<td><strong>Expenses</strong></td>
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<td>Salaries</td>
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<td>Basic Needs Fund</td>
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<td>Office rental</td>
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<td>Facility</td>
<td>27,205</td>
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<td>Program expenses</td>
<td>26,451</td>
<td>35,170</td>
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<td>Consultant</td>
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<td>Community</td>
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<td>Engagement</td>
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<td>Utilities</td>
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<td>11,881</td>
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<td>8,399</td>
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<td>Accounting/audit</td>
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<td>Staff training</td>
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<td>3,531</td>
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<tr>
<td>Travel</td>
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<td>4,845</td>
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<tr>
<td>Supplies</td>
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<td>59</td>
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<td><strong>Total</strong></td>
<td>865,685</td>
<td>643,214</td>
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<tr>
<td>Excess of revenue (deficit) before amortization</td>
<td>22,353</td>
<td>6,104</td>
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<td>Amortization of deferred capital contributions</td>
<td>1,021</td>
<td>1,021</td>
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<tr>
<td>Amortization of property and equipment</td>
<td>(2,868)</td>
<td>(2,868)</td>
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<tr>
<td>Excess of revenue (deficit) after amortization</td>
<td>20,506</td>
<td>4,257</td>
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SUNRISE COMMUNITY LINK REVENUE 2017–2018

- United Way: 38%
- Child & Family Services: 22%
- Other Government Funding: 8%
- Other Revenue Sources (Foundations): 7%
- Alberta Gaming and Liquor Commission: 21%
- Momentum: 2%
- Fundraising / Donations / KMITT Revenue: 2%